

# TERMS & CONDITIONS

## Application of Conditions.

- If customers order forms contain special printed conditions, such conditions are binding only in so far as they are not at variance with the terms and conditions set out below or with our Complete Conditions of Sale available on request.

## Carriage.

- Carriage by road is free on orders of £150 nett and above, but if the buyer requests goods to be sent by post, overnight carrier or direct to the buyer's customer as an urgent service a charge will be made.
- Minimum Order Value. This is £50.00 nett, excluding V.A.T.

## Packages.

- Bags and Boxes are supplied free of charge and are not returnable.
- Split Packs plus 50%.

## Prices.

- (a) Prices are subject to alteration without notice.
- (b) All prices are exclusive of V.A.T., which is chargeable at the rate applicable on the date of despatch.
- (c) Prices will be charged at those ruling at the date of despatch.

## Delivery.

- (a) In the event of suspension of work owing to strike, lockouts, trade disputes, breakdowns, accidents, illness or force majeure, deliveries may be wholly or partially suspended until work is resumed.
- (b) All promises are made in good faith, and every effort will be made to execute orders in the specified time, but in case of failure no responsibility will be accepted for consequential damages of any kind, and all quotations and all sales are made on this condition.

## Warranty.

- All products sold by Greenaway will be free of defects in material or workmanship at the time of shipment from our warehouse.
- We guarantee to replace or repair at our

option any product, which is returned to us, carriage prepaid, and which at our sole discretion we find to have had a defect in material or workmanship at the time of shipment from our factory, and the foregoing will be the purchaser's only remedy under this warranty. Under no circumstances shall Greenaway be liable for any consequential loss or damages incurred by the purchaser or user of the product.

## Terms.

- Payment is nett monthly account.

## Ownership of Goods.

- The ownership of goods, despatched by us, will remain the property of M. Greenaway & Son Limited. The ownership will only be transferred to the Purchaser when he has paid all that is owing to us, no matter what the circumstances.

## Returns.

- (a) Returns cannot be accepted except by previous agreement.
- (b) Goods agreed for return must be delivered carriage paid to our works accompanied by an advice note detailing the consignment.
- (c) Conditional upon all returns being received in perfect condition, suitable for immediate resale, they will be credited at invoice or current value, whichever is the lower, less a handling charge of 20%. If any reconditioning is found necessary this will be charged extra.

## Errors.

- Errors and shortages must be reported within 7 working days of receipt of order.
- Errors and shortages are subject to correction.

## Proof of Delivery.

- Proof of delivery may be requested up to 6 weeks from receipt of order and thereafter will not be available.

Due to a policy of constant improvement, M. Greenaway & Son Limited reserve the right to alter specifications without notice.

